



2,564

↑ 208 (2,356)

Total number of calls to surgery:



461

↑ 94 (367)

Number of calls answered within two minutes:



595

↑ -65 (660)

Number of calls abandoned:



12,417

↑ -318 (12,735)

Items issued via prescription:



42

↑ -50 (92)

Referrals Made:



140

↑ 27 (113)

Fit Notes Issued:



638

↑ 140 (498)

Administrative Communications Issued (letters/email):



0

= 0 0

Text Messages Sent and Received:



10

↑ -6 (16)

Total digital requests submitted to practice:



1,764

↑ -57 (1,821)

Appointments - Total:



1,703 (96.542%)

↑ -13 (1,716)

Appointments - Seen:



61 (3.458%)

↑ -44 (105)

Appointments - DNAs: